

Pre-bid Meeting (ONLINE Mode) held on 24-08-2023 at 16 30hours
Tender No.: TENDER/2023-24/117 dated 18-08-2023
QUERIES AND CLARIFICATIONS

NOTICE INVITING TENDER (NIT) FOR CUSTOM MADE MEDICAL INSURANCE AND PERSONAL ACCIDENT INSURANCE FOR THE EMPLOYEES AND CUSTOM MADE MEDICAL INSURANCE AND PERSONAL ACCIDENT INSURANCE FOR THE STUDENTS OF IIT PALAKKAD.

The Committee comprising of the following participated in the Online Meeting held on 24-08-2023 at 16 30hours:

1. Shri S. Samuel, Advisor (Student Matters)
2. Dr. Asha Gopalan, Asst. Registrar (HR)
3. Shri Shanmugam V, Asst. Registrar (F&A)
4. Ms Thasnin Harish C M Asst. Registrar (S&P)
5. Shri. Vinu, Junior Technical Superintendent
6. Dr Manu Mohan, Medical officer - Invitee

The following members of the Committee could not participate in the Meeting due to pre-occupation:

1. Dr. Ganesh Natarajan, Dean Admin and Chairperson
2. Dr. Jagadeesh Bayry, Dean (Student Matters)
3. Dr Sudheesh T K, Associate Dean (Academics)

Table-A indicates the Authorized Representatives of the firms that participated in the Pre-bid Meeting.

Table-A

S. No.	Name of the Firm	Name of the Authorized Representative(s)
1.	National Insurance Co. Ltd.	Mr Abhilash S Email:- s.abhilash@nic.co.in
2.	IFFCO Tokio G I C Ltd	Mr.Roshan Anto / Sreejishnu Email:- Roshan.Anto@iffcotokio.co.in
3.	Aditya Birla Health Insurance.	Mr. G Manideep Email:- gande.manideep@adityabirlacapital.com

4.	Go Digit General Insurance Limited	Mr. C R Ramanathan / Email:- manjunathan.k@godigit.com
5.	ICICI LOMBARD GIC LTD	Mr UDAY MALLA Email:- udaybhanu.malla@icicilombard.com
6.	SBI General Insurance Company Limited	Mr Srujan Kumar Email: srujankumar882@gmail.com
7	The Oriental Insurance Company	Mr S.Krishnamoorthy Email: krishnamoorthy.s@orientalinsurance.co.in
8	Royal Sundaram General Insurance	Mr P VENKATA PHANI KUMAR Email: Venkata.popuri@royalsundaram.in

Table-B indicates the Queries raised and Clarifications provided.

Table-B

S. No.	Query	Clarification
1.	Employees Group Medical Insurance Scheme Request to share Proposed List of Employee Name, Date of Birth, Sum Insured option	The policy copies from the previous year and claim details of Group Medical Insurance from the previous year will be shared with the agencies who have attended the Pre-bid Meeting There are no claims so far under the Group PA cover.
2.	Employees Personal Accident Cover Request to share Proposed List of Employee Name, Date of Birth, Sum Insured option.	
3.	Student Group Medical Insurance Scheme Request to share Proposed List of Student Name, Date of Birth, Sum Insured option	
4.	Student Personal Accident Cover Request to share Proposed List of Student Name, Date of Birth, Sum Insured option	
5.	Existing Scheme or a Fresh Proposal Is this scheme proposed has any existing insurance in place or a Fresh Proposal?	

6.	Medical Insurance Request to share policy document and claims dump	The details will be shared with the agencies who have attended the Pre-bid Meeting
7.	Personal Accident Cover Request to share policy document and claims dump	No claims has been made so far against the Personal Accident Cover.
8.	EMD Payment <ul style="list-style-type: none"> ● There is an EMD payment of 1 lakh and a performance security payment of 5% of the contract value required for this tender. Are these payments refundable/non-refundable? ● When can we expect the refund? ● Are there any conditions for the refund of these payments? 	Yes the amount is refundable after the process is completed.
9.	Domiciliary hospitalization	100% of sum assured.
10.	TPA preference	Own TPA not preferred.

The Closing Date and Time of the Tender is 01-09-2023/ 1500 hours.

All other Terms and Conditions of the Tender remains unchanged.

REGISTRAR